



Biloela Medical Centre

38 Dawson Highway
PO Box 539
Biloela Q 4715

P. 4995 6200 F. 4992 4944
admin@biloelamedicalcentre.com.au

OPENING HOURS

Monday – Friday
8:00am – 5:00pm

MEET OUR DOCTORS

Dr Richard Tan
(no new patients)
Dr Muhammad Zaman
Dr Tony Dique
Dr Shamshad Begum
Dr Angela Barrie

STAFF

Practice Manager
Rosanne Plummer

Registered Nurses
Sue Thomas
Lindsay Caughey
Billie Burke
Mary Balolong

Receptionists
Tracey Skennar - T1
Tracey Seagrott - T2
Marion Affleck

VISITING PRIVATE SPECIALISTS

Dr Antonio Vega Vega
Urology

Christine Nissen
Psychology

Bloom Hearing Specialists

Rural Ultrasound Services

Lifestyle Therapies & Training Solutions
Psychology
CQ Physio

SKIN CANCER TREATMENT

Dr Tan
Thursday's only
9:00am – 4:30pm

Fees

THIS MEDICAL PRACTICE DOES NOT BULK BILL EVERYONE.

Pensioners who are over 70 yrs are bulk billed.

Children who are under 16 yrs are bulk billed.

Standard Consultation	\$75
Health Care Card	\$60
Pension Card	\$50
Repeat prescriptions	\$20

Payment

All payments must be made on the day of service by cash, cheque, EFTPOS or credit card.

Appointments

Please ring during office hours for an appointment. If you believe you will need a longer appointment please advise staff at time of booking. Walk-ins are treated according to our triage policy.

Online bookings available via www.biloelamedicalcentre.com.au

Cancellations

Please notify us as soon as possible if you no longer need or are unable to keep your appointment for any reason. We often have lists of people waiting to fill these appointments.

Home Visits

Home visits are available if necessary for regular patients of the practice at the discretion of the doctor.

After Hours

For afterhours care please call the Biloela Hospital on 4992 7000.

Results

Some results are given over the phone by your doctor or the nurse; otherwise a follow up appointment needs to be made. Check with your doctor at time of consultation.

Confidentiality/Privacy Policy

Our medical records and any other information that we collect is kept strictly confidential and used only for your care. It is the policy of this practice to maintain security of personal information at all times and to ensure that this information is only available to authorised members of staff.

Reminder System

Our practice is committed to preventative care and has a recall and reminder system. You will be registered on the state reminder (pap smears, immunisations). If you do not want this to happen, please notify reception.

Feedback

We welcome comments and suggestions regarding the care you receive at this practice. Please feel free to talk to the doctor, practice manager or reception.

You may prefer to write to us or alternatively you may wish to contact the **Office of the Health Ombudsman** on **133 646** or mail to PO Box 13281 George Street, Brisbane Q 4003. www.oho.qld.gov.au for an online complaint form.